

From: Dennis Miller
To:
Date: 10/27/2008 11:17 AM
Subject: Fwd: Questar Gas asking us to foot the bill

>>> "Hensley, Jamison" 10/24/2008 3:11 PM >>>
Dear Gentlepersons,

I cannot begin to express my confusion, disappointment and outrage in regards to the less than brilliant idea that it's okay to bill all Questar Gas clients simply because "we won't notice it". Since when has this philosophy ever been anything but an immoral form of theft? Are you kidding me? You're playing the victimless crime card? I will be the first to admit that I am not the smartest person I know, so forgive me if this comes across as ignorant, but exactly how your plan "the fairest option" to me and the many other people you plan to bill, who literally owe you nothing? Do you really want to perpetuate living in a city, state or country where we are all expected or required to pay for the mistakes of others? Is that the kind of moral code that you desire to instill in your kids and grandkids?

You're right you know. I won't notice it. I wouldn't even notice it if it were \$10. However, principally and ethically I must argue that Questar should pay for their own errors. The other option is to give those who were undercharged a plan to pay back what they owe. If I am one of those under billed, I am happy to pay for whatever I consumed.

Please let it be known that if an additional \$.43 charge is added to my bill, I fully expect to have the option to choose whether or not I pay it. Otherwise, I expect the option to be granted to all of those effected to switch to another local gas company. As it is right now, most of us do not have that option. Now you're telling me I may have no option but to pay for a bill for no services rendered. I have absolutely no desire to support a company like Questar if only on principle alone. This has happened over a two year time frame. The loss at this point has more or less already been absorbed through profits/losses. Questar isn't "paying" \$488k, they are simply deciding to forgive the debt. From the looks of your top executives salaries and bonuses, it seems very likely that profits have been just fine, so why come after everyone else over a few measly hundred thousand? Are you really that greedy? My guess is that you most certainly are. Please be aware that if I ever have a choice to switch to another gas company down the road, I will most definitely do so.

Please do enjoy yourselves this weekend. I hope you'll be nice and cozy in your multi-million dollar homes. And remember, if you feel a little chilly, go on ahead and turn up the heat. We are all only too happy to pay for it.

Jamison Hensley

Jamison P. Hensley